

W-01445A-12-0348

ORIGINAL

ARIZONA CORPORATION COMMIS:
UTILITY COMPLAINT FORM



Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106513

Date: 10/22/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Martin Last: Escarcega

Account Name: Martin Escarcega

Home:

Street:

Work:

City: Overgaard

CBR:

State: AZ Zip: 85933

is: E-Mail

Utility Company: Arizona Water Company

Division: Overgaard

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

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WATER

I am not in favor of an over 20% rate increase to be granted to AWC for the Overgaard, AZ area. There are many elderly retirees that cannot afford such an increase. The water quality is poor. Hard scale water is delivered to the residents of Overgaard. My home is plumbed in plastic piping called PEX. It is not my plumbing system, yet the scale plugs the screens of the fixtures in the home. My in-laws also live in Overgaard, they too have hard scaley water. If AWC was requesting the increase to remediate this problem I would be agreeable to a more modest increase. ACC Commissioners, I ask you to deny this increase as it has been presented to the Commission. Thank you kindly for your consideration.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket # W-01445A-12-0348. CLOSED.

End of Comments

Date Completed: 10/22/2012

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Arizona Corporation Commission
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